

30 October 2024

Department of Health and Aged Care

To whom it may concern,

New Aged Care Act Rules consultation – Release 1 – Service list

The Aged & Community Care Providers Association (ACCPA) appreciates the opportunity to provide feedback on the service list as contained within the first tranche of new Aged Care Act rules released for consultation.

ACCPA is the national organisation representing providers of aged care to older Australians, delivering retirement living, seniors housing, residential care, home care, community care and related services.

We welcome the opportunity to have visibility of, and provide feedback on, the new Aged Care Act rules prior to their implementation, to support a well-designed legislative framework. Our feedback is provided in the context of the information available at present and we are yet to see all tranches of rules, including those relevant to Chapter 4 of the Aged Care Bill 2024. We are therefore unable to provide comprehensive feedback on the interdependencies and cohesiveness of the suite of legislation as a whole.

ACCPA's key messages and recommendations are provided below, with specific comments on the draft Rules contained in the attached appendices.

1. Residential care service list components

- R1 Increase funding for residential aged care providers to ensure they are adequately funded to meet the new requirements included in the service list and require the Independent Health and Aged Care Pricing Authority to cost and recommend pricing from 2025-26.**
- R2 Establish transitional arrangements so that providers have adequate time to take the actions necessary to meet the new requirements (e.g. replacing or acquiring new furniture, recruiting additional staff).**
- R3 Adopt the changes to the residential care service list components outlined in Appendix 1.**

We have reviewed the draft residential care service list with the expectation that providers should be funded to deliver all services in the list, and that services should be capable of being delivered in all locations in Australia and in all existing residential care homes.

In this context, we note the service list includes new requirements (some of which we have identified in **Appendix 1**). Providers will require additional funding to meet these new requirements.

It also means transitional arrangements will be required. Some providers will need to source items which have not previously been mandated (e.g. adjustable beds, a visitor chair in rooms, and a recliner chair with arms in rooms) or put in place new services (e.g. for least one social activity each day that is not screen-based, television-based or meal-based).

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Appropriate transitional arrangements are needed to ensure the orderly sourcing of products and recruitment of staff without placing undue pressure on supply chains or upward pressure on prices. In relation to the recruitment of staff, the Department will need to consider whether there will be sufficient workers in Australia from 1 July 2025 and ongoing to enable the delivery of services in the service list.

In addition, we are concerned that some of the requirements, as currently written, do not provide the practical flexibility that is needed in the delivery of aged care services. For example, individuals may not need or want particular items, while some items might not be suitable for certain individuals.

Some of the new requirements will require additional aged care workers who could be difficult, if not impossible, to recruit in the current environment of workforce shortages. They may also be challenging to meet on weekends or public holidays (e.g. for tailored recreational programs; and for at least one social activity each day that is not screen-based, television-based or meal-based).

We also recommend the following changes:

- It should be made clear that providers are not required to provide personal preference items or customised items.
- Requirements in relation to higher everyday living fees (currently additional services or extra services) should be excluded as these items are not required to be provided.
- Access to internet or Wi-Fi should be encouraged, but not required – as it is both problematic (intermittent) in some areas in Australia and it can be expensive to put in place due to the infrastructure required.
- Adding 'where practical' to the flexible mealtimes provision, as in reality some providers may not be able to provide meals at any time of the day or night.
- It should be made clear that individuals will need to reach an agreement with the provider, in consideration of work health and safety and other individuals, before bringing any furniture items into the residential care home, as not all items will be able to be accommodated safely.

For specific feedback on items in the residential care service list, please see **Appendix 1**.

2. Home care service list components

R4 Ensure service providers are resourced for transition.

R5 Ensure the rules adequately describe staff roles, person-led care, risk management and assessment, nursing service types within a multi-disciplinary approach to home support care management, and delivery of self-management.

R6 Ensure the rules support and advance the rights-based legislative framework established by the new Aged Care Act.

R7 Consult on the service types defined in the service list prior to finalisation of the legislation and rules.

R8 Adopt the changes to the home care service list components outlined in Appendix 2.

We note that the home care components of the service list also include new requirements. Providers will need to receive additional funding to be able to meet the new requirements and undertake the transitional arrangements required.

The proposed rules reflect a reduction in detail relative to existing legislation. It is essential that the following critical issues are addressed prior to the finalisation of the aged care service list rules for home care.

- Description of care management (section 34) and nursing care (section 41) have been overly condensed, eliminating important descriptors, however there are more detailed descriptions within the transitional care section (section 33, item 1). As the

processes involved in care management, and clinical care – whether for transitional, ongoing support, or reablement – are largely consistent, the detail in the rules should also be consistent.

- There are defined tasks listed within the care manager’s role which should be extracted from care management and classified as a specific service type provided by a care manager or similarly qualified professional. These services, including support and education, advocacy and individual requested carer support, should be claimed as outputs in the service list.
- Given the more flexible nature of self-management under Support at Home, it is essential that the rules clearly outline the care manager's responsibilities to help ensure providers maintain high-quality care management and mitigate any unintended consequences of this change. Recommendations for change are included in **Appendix 2**.

There is a need to revisit the rules to ensure that rights-based approaches are incorporated throughout and consistent with primary legislation. For example, referencing individual-led care management or describing rules relating to self-management.

ACCPA is also concerned that the service types were not specifically consulted on with the sector prior to appearing in the rules and we therefore recommend a further round of consultation following receipt of feedback on the rules.

For further and more detailed feedback, please see **Appendix 2**.

Thank you again for the opportunity to contribute to the consultation on the new Aged Care Act rules – service list. Please contact Anne Liddell, Head of Policy, at anne.liddell@accpa.asn.au if you have any questions or would like to discuss this submission.

Yours sincerely

Roald Versteeg

General Manager Policy & Advocacy

Attachments

- Appendix 1: Feedback on parts 1-3 and part 4 divisions relevant to residential care
- Appendix 2: Feedback on part 4 divisions relevant to home care

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APPENDIX 1: Feedback on parts 1-3 and part 4 divisions relevant to residential care



CONSULTATION DRAFT

Aged Care Rules 2024

I, Anika Wells, Minister for Aged Care, make the following rules.

Dated 2024

Anika Wells **[DRAFT ONLY—NOT FOR SIGNATURE]**
Minister for Aged Care

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Introduction **Chapter 1**
Preliminary **Part 1**

Section 1

Chapter 1—Introduction

Part 1—Preliminary

1 Name

This instrument is the *Aged Care Rules 2024*.

2 Commencement

- (1) Each provision of this instrument specified in column 1 of the table commences, or is taken to have commenced, in accordance with column 2 of the table. Any other statement in column 2 has effect according to its terms.

Commencement information		
Column 1	Column 2	Column 3
Provisions	Commencement	Date/Details
1. The whole of this instrument	At the same time as the <i>Aged Care Act 2024</i> commences.	

Note: This table relates only to the provisions of this instrument as originally made. It will not be amended to deal with any later amendments of this instrument.

- (2) Any information in column 3 of the table is not part of this instrument. Information may be inserted in this column, or information in it may be edited, in any published version of this instrument.

3 Authority

This instrument is made under the *Aged Care Act 2024*.

4 Simplified outline of this instrument

[To be drafted.]

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Chapter 1 Introduction

Part 2 Definitions

Section 5

Part 2—Definitions

5 Definitions

Note: The following expressions used in this instrument are defined in the Act:

- (a) care and services plan;
- (b) enrolled nurse;
- (c) health service;
- (d) means testing category;
- (e) Multi-Purpose Service Program;
- (f) National Law;
- (g) nursing;
- (h) nursing assistant;
- (i) registered nurse;
- (j) service agreement;
- (k) specialist aged care program;
- (l) subsidy basis;
- (m) Transition Care Program.

In this instrument:

Act means the *Aged Care Act 2024*.

allied health assistant means a person who holds a Certificate IV in Allied Health Assistance from a registered training organisation within the meaning of the *National Vocational Education and Training Regulator Act 2011*.

allied health profession means a health profession other than the following:

- (a) dental practitioner;
- (b) medical practitioner;
- (c) midwife;
- (d) nurse.

allied health professional means a person who is registered under the National Law in an allied health profession.

AT-HM List means the Assistive Technology and Home Modifications List published by the Department, as existing on [date of commencement of this instrument].

base efficient price, for a funded aged care service: see Part 4.

base unit price, for a funded aged care service: see Part 4.

CHSP is short for the program known as the Commonwealth Home Support Program.

diverse cultural activities includes cultural activities for the following:

- (a) Aboriginal or Torres Strait Islander persons;
- (b) individuals from culturally, ethnically and linguistically diverse backgrounds;

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Introduction **Chapter 1**
Definitions **Part 2**

Section 6

(c) individuals who are lesbian, gay, bisexual, trans/transgender or intersex or other sexual orientations, gender diverse or bodily diverse.

health profession has the same meaning as in the National Law.

health professional means a person who is registered under the National Law in a health profession.

higher everyday living agreement has the same meaning as in section 284 of the Act.

in a service group: a funded aged care service is **in a service group** if the service is in a service type that is in the service group.

Note: See Part 4.

loading amount, for a loading type that applies to a funded aged care service, means [to be confirmed].

loading type: see subsection 31(2).

medical practitioner means a person who is registered under the National Law in the medical profession.

MPSP is short for Multi-Purpose Service Program.

NATSIFACP is short for the program known as the National Aboriginal and Torres Strait Islander Flexible Aged Care Program.

non-clinical wraparound service, for the supply to an individual of a product listed in the AT-HM List, means any of the following:

- (a) setting up, fitting or providing training on the use of the product;
- (b) providing support and troubleshooting to minimise abandonment of the product;
- (c) maintenance and follow-up for the product (including evaluating the effects on functioning);
- (d) for a product for which the supply basis is loan or rental—refurbishment or disposal of the product at the end of its safe working life.

occupational therapist means a person who is registered under the National Law in the occupational therapy profession.

TCP is short for Transition Care Program.

6 References to actions or statements by health professionals

In this instrument, a reference to an action taken or a statement given by a health professional is a reference to such actions or statements that are within the health professional's scope of practice.

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Chapter 1 Introduction

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11 Cost

For the purposes of the definition of *cost* in section 7 of the Act, the cost for the delivery of a funded aged care service to an individual by a registered provider means the price charged to the individual by the provider.

18 Final efficient price

- (1) This section is made for the purposes of the definition of *final efficient price* in section 7 of the Act.

Services for which subsidy basis is efficient price

- (2) The final efficient price for the delivery of a funded aged care service for which the subsidy basis is efficient price to an individual on a day is the sum of:
- (a) the base efficient price for the service on the day; and
 - (b) the loading amount for each loading type that applies to the service on the day.

Services for which subsidy basis is unit price

- (3) The final efficient price for the delivery of a funded aged care service for which the subsidy basis is unit price to an individual on a day is the sum of:
- (a) the base unit price for the service on the day; and
 - (b) the loading amount for each loading type that applies to the service on the day.

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Introduction **Chapter 1**

Key concepts **Part 3**

Section 26

Part 3—Key concepts

26 Service types

For the purposes of subsection 8(2) of the Act, the following service types are prescribed:

- (a) allied health and therapy;
- (b) assistance with transition care;
- (c) care management;
- (d) community cottage respite;
- (e) domestic assistance;
- (f) equipment and products;
- (g) hoarding and squalor assistance;
- (h) home adjustments;
- (i) home maintenance and repairs;
- (j) home or community general respite;
- (k) meals;
- (l) nursing care;
- (m) nutrition;
- (n) personal care;
- (o) residential accommodation;
- (p) residential clinical care;
- (q) residential everyday living;
- (r) residential non-clinical care;
- (s) restorative care management;
- (t) social support and community engagement;
- (u) therapeutic services for independent living;
- (v) transport.

Commented [A1]: Under the Bill (paragraph 167(3)(f)) rules may be made which will require a provider to report a change in the service types delivered by the provider. Would this mean if a provider did not deliver a service type for a certain period of time, that they would need to report this?

29 Provider registration categories

For the purposes of paragraph 11(3)(b) of the Act, the following categories are prescribed:

- (a) home and community services;
- (b) assistive technology and home modifications;
- (c) advisory and support services;
- (d) personal and care support in the home or community;
- (e) nursing and transition care.

Note: The category residential care is a provider registration category (see paragraph 11(3)(a) of the Act).

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Chapter 1 Introduction
Part 4 Aged care service list
Division 1 Preliminary

Section 31

Part 4—Aged care service list

Division 1—Preliminary

31 Aged care service list

- (1) For the purposes of subsection 8(1) of the Act:
 - (a) each service listed and described in an item of a table in a section of Division 2, 4, 6 or 8 of this Part is a service for which funding may be payable under the Act; and
 - (b) this Part lists and describes each service, and specifies the service type that the service is in; and
 - (c) this Part specifies, for each service type:
 - (i) the service group the service type is in; and
 - (ii) any specialist aged care program under which the service type can be delivered; and
 - (iii) whether the service type can only be delivered under a specialist aged care program; and
 - (iv) each provider registration category under which the service type can be delivered; and
 - (d) this Part specifies, for each service mentioned in paragraph 8(1)(g) of the Act:
 - (i) the means testing category for the service; and
 - (ii) the subsidy basis for the service; and
 - (iii) if the subsidy basis for the service is efficient price or unit price—the base efficient price or base unit price for the service; and
 - (iv) the loading type (if any) that applies to the service; and
 - (v) the cap (if any) on the service for a calendar year; and
 - (e) this Part specifies, for the service groups home support, assistive technology and home modifications, that all service types in those service groups must be delivered in a home or community setting; and
 - (f) this Part specifies, for the service group residential care, that all service types in the service group must be delivered in a residential care home.
- (2) Each of the following is a **loading type**: [to be confirmed].

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Aged care service list **Part 4**
Residential care service types **Division 8**

Section 57

Division 8—Residential care service types

57 Residential accommodation

Each service listed and described in the following table is in the service type residential accommodation.

Services in the service type residential accommodation

Item	Column 1 Service	Column 2 Description
1	Accommodation	The following: (a) all capital infrastructure costs and depreciation; (b) communal areas for living, dining and recreation, as well as personal accommodation in either individual or shared rooms; (c) refurbishments and reinstatements of fixtures, fittings and infrastructure; (d) maintenance, of buildings and grounds used by individuals, to address normal wear and tear
2	Accommodation administration	Administration relating to the general operation of the residential care home, including accommodation agreements, service agreements and other documentation relating to residents

Commented [A2]: In relation to all new requirements, it will be essential that the Independent Health and Aged Care Pricing Authority (IHACPA) undertakes costing studies and recommends prices from 1 July 2025 to ensure providers have sufficient funds. There may also be a need for transition timeframes in relation to new requirements.

Commented [A3]: Need to clarify that this section doesn't apply to things that are additional services/extra services or better accommodation, fixtures and fittings etc

Commented [A4]: Would this mean it couldn't be charged for at a higher room price if renovations occur?

Commented [A5]: Consider changing to 'replacements'

Commented [A6]: This is very broad. What if a provider is required to have legal documents created (e.g. for third party RADS), would this fall under a provider responsibility to provide/pay for?

Commented [A7]: Need to clarify that this doesn't apply to things related to additional services/extra services

58 Residential everyday living

Each service listed and described in the following table is in the service type residential everyday living.

Services in the service type residential everyday living

Item	Column 1 Service	Column 2 Description
1	Operational administration and emergency assistance	The following: (a) administration relating to: (i) the delivery of the other services listed and described in this table; and (ii) higher everyday living agreements (if applicable); (b) emergency assistance, including: (i) at all times, having at least one suitably skilled employee of the registered provider onsite and able to take action in an emergency; (ii) if an individual is in need of urgent medical attention— providing emergency assistance in accordance with the registered provider's protocol for providing such assistance; (iii) activation of emergency plans in the case of fire, floods or other emergency (iv) contingency planning for emergencies; (v) staff training for emergencies

Commented [A8]: Subparagraph (a)(ii) should be deleted as additional services/extra services are not required to be delivered by registered providers as they are not part of the service list

Commented [A9]: 'suitably skilled' should be removed as these words are unnecessary and potentially unclear - the relevant employee will need to be one who is able to take action in an emergency

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Services in the service type residential everyday living		
Item	Column 1 Service	Column 2 Description
2	Telephone and internet services	Access to telephone and internet or Wi-Fi services (but not the cost of phone calls or usage charges)
3	Utilities	The following: (a) utility running costs for the residential care home (such as electricity, water and gas); (b) heating and cooling for bedrooms and common areas to a comfortable temperature; (c) testing and tagging of all electrical equipment provided by the registered provider
9	Cleaning services and waste disposal	The following: (a) cleanliness and tidiness of the entire residential care home, including the individual's personal area; (b) safe disposal of organic and inorganic waste material
5	Communal furnishings	Fit-for-purpose communal lounge and dining furniture, including televisions and outdoor furniture
6	Bedroom and bathroom furnishings	The following (other than bedroom and bathroom furnishings that are customised): (a) an adjustable bed (with a mattress) that is appropriate for the individual's height and weight; (b) any equipment or technologies used to ensure the safety of the individual in bed and to avoid injury to the individual and to aged care workers; (c) pillows (including pressure cushions, tri pillows and wedge pillows); (d) a bedside table, a visitor chair, an over bed table (if required), draw screens (for shared rooms), wardrobe space and a fixture or item of furniture where the individual can safely lock and store valuables; (e) a recliner chair, with arms, that meets the individual's care, safety and comfort needs (including a chair with particular features if needed, such as an air, water or gel chair); (f) a shower chair, containers for personal laundry, and waste collection containers or bins for bedrooms and bathrooms; (g) bed linen, blankets or doonas, air or ripple mattresses (if required), absorbent or waterproof sheeting, bath towels, hand towels, bathmats and face washers; (h) laundering of all products mentioned in paragraph (g)
7	Toiletry goods	The following goods, which must meet the individual's medical needs, including specialist products for conditions such as dermatitis: (a) facial cleanser (or alternatives such as facial wipes), shower gel or soap, shower caps, shampoo and conditioner; (b) toothpaste, toothbrushes and mouthwash; (c) hairbrush or comb, shaving cream and disposable razors; (d) tissues and toilet papers;

Commented [A10]: Insert 'in the residential care home' after 'access'

Commented [A11]: Requiring access to internet/wifi should be deleted as it is problematic/intermittent in some areas in Australia and could be expensive to put in place including infrastructure costs

Commented [A12]: For clarity should add that providers are not required to provide or cover the cost of an individual getting/using a personal mobile phone

Commented [A13]: Should note that testing and tagging of electrical equipment brought into the residential care home by an individual also needs to be done and at the expense of the individual

Commented [A14]: This appears to be an error, and should be number 4

Commented [A15]: To be consistent with current requirements, add 'excluding the resident's personal area if they choose and are able to maintain it'

Commented [A16]: Should be rewritten to make clear that outdoor furniture is not required in communal lounges or dining areas, or where there are no outdoor spaces. Also recommend rewriting as televisions are not normally considered furniture items.

Commented [A17]: This should also refer to personal preference items so it is clear that providers are not required to provide/fund personal preference items

Commented [A18]: Adjustable bed is new. This could be problematic for providers who don't have this currently and would need to replace all beds in their facility within a short space of time.

Commented [A19]: This is very broad given it says "any". E.g. equipment/technology can change often and is expensive. What if new technology comes out, do providers need to purchase it because it is technology that avoids injury? Recommend this requirement be qualified by saying if assessed as needed and if other alternatives aren't in place.

Commented [A20]: Should say 'bedside table, bedside locker or bedside chest of drawers', noting current requirement is for a bedside locker and these terms mean different things

Commented [A21]: Currently chairs with arms required, not visitor chairs. Is it intended that rooms would now require two chairs? The resident's and a visitor's chair? What is expected if the room is not big enough to fit both?

Commented [A22]: Add ', if not otherwise available,' as such a fixture or item may be available in the bedside table, bedside locker, bedside chest of drawers or wardrobe space. Or alternatively delete the reference to storing valuables from item (d) and add a new item (e) which could be something like 'a fixture or item of furniture where the individual can safely lock and store valuables if this is not provided by the furniture items listed in (d)'

Commented [A23]: New requirement - what is expected if the individual's room is not big enough to accommodate a recliner chair with arms? Or if the individual does not want a recliner chair with arms? Or if an alternative chair is more appropriate for the individual, such as a high back adjustable chair? Or where a recliner chair with arms might have safety risks for individuals including those with dementia?

Commented [A24]: Depending on how the chair works, this could be a custom aid. Are providers expected to provide this if it's a care need?

Commented [A25]: Bathmats should be deleted as they are a trip hazard and can also create infection control issues

Commented [A26]: This section should exclude personal preference items and include substitute items if the individual's medical needs as determined by a health professional mean the individual cannot use the product normally provided

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Section 59

Services in the service type residential everyday living

Item	Column 1 Service	Column 2 Description
		(e) moisturiser and deodorant; (f) cleaning products for dentures, hearing aids, glasses and artificial limbs (and their storage containers)
8	Personal laundry	The following: (a) laundering (other than by a special cleaning process such as dry cleaning or hand washing) items that can be machine washed, using laundry detergents that meet the individual's medical needs, such as skin sensitivities; (b) ironing of laundered clothes (other than underwear and socks) if requested by the individual; (c) a labelling system for the individual's clothing; (d) return of personal laundry to the individual's wardrobe space
9	Meals and refreshments	The following: (a) at least 3 meals per day (including the option of dessert with dinner) plus morning tea, afternoon tea and supper, of adequate variety (that is, not the same meal every day), quality and quantity to meet the individual's nutritional and hydration needs; (b) special diets and drinks, if needed to meet the individual's medical, cultural or religious needs, including but not limited to enteral feeding, nutritional supplements, texture-modified meals, gluten-free, lactose-free, vegetarian, vegan, kosher and halal diets (but not for meeting the individual's social preferences on food source such as non-genetically modified and organic); (c) flexibility in mealtimes, if requested by the individual; (d) a range of non-alcoholic beverages at each meal (such as water, milk, juice, tea and coffee); (e) eating and drinking utensils and aids if needed; (f) making snack foods (including fruit, biscuits and savoury snacks) and non-alcoholic beverages available at all times

Commented [A27]: Add something like 'as determined by a health professional'

Commented [A28]: This is a new requirement. Providers are not required to iron clothing but they are also not allowed to charge for ironing clothing that can be machine washed. Given this, we recommend this item is deleted as it is problematic for providers and could lead to significant costs and the need to hire additional staff.

Commented [A29]: Can a provider charge for a labelling system requested by the individual that is not the provider's standard system?

Commented [A30]: Dessert is a new requirement. If dessert stays in this description, recommend it say 'including the option of dessert with lunch or dinner'.

Commented [A31]: This requirement is new. Current requirement is for "adequate variety, quality and quantity". Does this new requirement mean providers cannot provide the same breakfast each day? Or if the individual wants the same meal every day? Recommend deleting "(that is, not the same meal every day)".

Commented [A32]: This is new and could be problematic, what if a resident wants dinner at 9.30pm, or breakfast at 4am? Add 'where practical'

Commented [A33]: What is a "range"? Recommend replacing with 'variety'.

Commented [A34]: Add '(including actual feeding if necessary)'.

Commented [A35]: Replace 'including' with 'for example'

Commented [A36]: Add 'in the residential care home'

59 Residential non-clinical care

Each service listed and described in the following table is in the service type residential non-clinical care.

Services in the service type residential non-clinical care

Item	Column 1 Service	Column 2 Description
1	Care and services administration	Administration related to: (a) the delivery of the other services listed and described in the other items of this table; and (b) the delivery of the services in the service type residential clinical care; and (c) advance care plans

Commented [A37]: This is broad - clarification is required on what is meant by "administration"

Commented [A38]: This is a new requirement. Does this mean legally binding advance care directives? We assume not but it is unclear and would benefit from a definition. It would not be practicable or appropriate for providers to be too involved in a State-based, legally binding advanced care directives which need to be witnessed by specified persons such as doctors/lawyers etc. Or is this intended to refer to advance care planning and, if so, what administration in relation to advance care planning would a provider be expected to do?

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Section 59

Services in the service type residential non-clinical care		
Item	Column 1 Service	Column 2 Description
2	Personal care assistance	Personal assistance, including individual attention, individual supervision and physical assistance, with the following: <ul style="list-style-type: none"> (a) bathing, showering, personal hygiene and grooming (other than hairdressing); (b) dressing, undressing and using dressing aids; (c) eating and drinking, and using utensils and aids (including actual feeding if necessary); (d) cleaning of personal items (and their storage containers) needed for daily living, including dentures, hearing aids, glasses, mobility aids and artificial limbs
3	Communication	Assistance with daily communication, including the following: <ul style="list-style-type: none"> (a) assistance to address difficulties arising from impaired hearing, sight or speech, cognitive impairment, or lack of common language (such as the use of cue cards or learning of key phrases); (b) fitting sensory communication aids and checking hearing aid batteries
4	Emotional support	The following: <ul style="list-style-type: none"> (a) if the individual is experiencing social isolation, loneliness or emotional distress—ongoing emotional support to, and supervision of, the individual (including pastoral support); (b) if the individual is new to the residential care home—assisting the individual to adjust to their new living environment
5	Mobility and movement needs	The following (other than the provision of motorised wheelchairs, electric mobility scooters and customised aids): <ul style="list-style-type: none"> (a) assisting the individual with moving, walking and wheelchair use; (b) assisting the individual with using devices and appliances designed to aid mobility; (c) the fitting of artificial limbs and other personal mobility aids; (d) provision and maintenance of crutches, quadruped walkers, walking frames, wheeled walkers, walking sticks, wheelchairs, and tilt-in-space chairs; (e) aids and equipment used by aged care workers to move the individual, including for individuals with bariatric needs; taking into account: <ul style="list-style-type: none"> (f) the individual's needs; and (g) the individual's ability to use aids, appliances, devices and equipment; and (h) the safety of other individuals and of aged care workers and visitors to the residential care home
6	Continence management	The following: <ul style="list-style-type: none"> (a) assisting the individual to: <ul style="list-style-type: none"> (i) maintain continence or manage incontinence; and

Commented [A39]: This term should be clarified in supporting guidance to make clear, as advised by the Department, that it is intended to refer to an aged care worker talking to and comforting an individual and does not mean access to a psychologist or counsellor who is specifically trained and engaged to provide emotional support.

Commented [A40]: This is more in depth than current requirement which says "Emotional support to, and supervision of, care recipients."

Commented [A41]: Should also exclude personal preference items

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Introduction **Chapter 1**
 Aged care service list **Part 4**
 Residential care service types **Division 8**

Section 60

Services in the service type residential non-clinical care

Item	Column 1 Service	Column 2 Description
		(ii) use aids and appliances designed to assist continence management;
		(b) provision of the following:
		(i) unlimited aids and appliances designed to assist continence management to meet the individual's needs;
		(ii) commode chairs, over-toilet chairs, uridomes and catheter and urinary drainage appliances;
		(iii) disposable bed pans, urinal covers, pads and enemas
7	Recreational and social activities	Tailored recreational programs and leisure activities (including communal recreational equipment and products) aimed at preventing loneliness and boredom, creating an enjoyable and interesting environment, and maintaining and improving the social interaction of the individual. These programs and activities must include the option of: <ul style="list-style-type: none"> (a) at least one social activity each day that is not screen-based, television-based or meal-based; and (b) regular outings into the community (but not including the cost of entry tickets, transport or purchased food and beverages associated with the outings)

Commented [A42]: "unlimited" is problematic. Recommend it be replaced with 'prescribed and extra, as needed,'

Commented [A43]: Should be spelt 'uridomes'

Commented [A44]: Should delete the word 'disposable' as not all bed pans will be disposable

Commented [A45]: This is a new requirement and, as currently worded, could be problematic in a number of circumstances including weekends, public holidays, and in emergency situations. Also excluding meal based activities might be problematic because that may be the only activity available during Christmas, for example. Recommend adding 'business' before 'day' and deleting 'meal-based'.

60 Residential clinical care

Each service listed and described in the following table is in the service type residential clinical care.

Services in the service type residential clinical care

Item	Column 1 Service	Column 2 Description
1	Care and services plan oversight	Ensuring that: <ul style="list-style-type: none"> (a) the care and services plan for the individual is comprehensive, reviewed on a regular basis, and adjusted when necessary; and (b) all aspects of the care and services plan are carried out; and (c) progress against the care and services plan goals is monitored
2	Rehabilitation, allied health and fitness therapy programs	Individual rehabilitation, allied health and fitness therapy programs that are: <ul style="list-style-type: none"> (a) designed by health professionals; and (b) delivered in individual or group settings; and (c) delivered by, or under the supervision, direction or appropriate delegation of, health professionals; and (d) aimed at maintaining and restoring the individual's fitness and physical ability to perform daily tasks for themselves, including through: <ul style="list-style-type: none"> (i) maintenance therapy designed to provide ongoing therapy services to maintain and improve levels of independence in everyday living; and

Commented [A46]: The way this section is worded sounds more like a measure of quality, i.e. part of the Quality Standards, rather than a service. Recommend deleting

Commented [A47]: As 'fitness therapy' is not a well-known term, we recommend 'therapy' is deleted

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Chapter 1 Introduction

Part 4 Aged care service list

Division 8 Residential care service types

Section 60

Services in the service type residential clinical care

Item	Column 1 Service	Column 2 Description
		(ii) if needed, more focused restorative care therapy on a temporary basis designed to allow the individual to reach a level of independence at which maintenance therapy will meet their needs; but not including intensive, long-term rehabilitation services required following (for example) serious illness or injury, surgery or trauma
3	Medication management	<p>The following:</p> <ul style="list-style-type: none"> (a) implementation of a safe and efficient system to manage prescribing, procuring, dispensing, supplying, packaging, storing and administering of both prescription and over-the-counter medicines; (b) administration of, and monitoring the effects of, medication (via all routes (including injections)), including supervision and physical assistance with taking both prescription and over-the-counter medication, under the delegation and clinical supervision of a registered nurse or other appropriate health professional
4	Nursing	<p>Services provided by or under the supervision of a registered nurse, including but not limited to the following:</p> <ul style="list-style-type: none"> (a) initial comprehensive clinical assessment for input to the care and services plan for the individual, in line with the individual's goals and preferences, carried out by a registered nurse; (b) ongoing regular comprehensive clinical assessment of the individual and the individual's care and services plan, in line with the individual's goals and preferences, including identifying and responding appropriately to change or deterioration in function, behaviour, condition or risk, carried out by a registered nurse or an enrolled nurse (including under appropriate delegation by a registered nurse); (c) all other nursing services carried out by a registered nurse, enrolled nurse or other appropriate health professional; (d) all other services required for the individual's care <p>Note: Examples of services include (but are not limited to) the following:</p> <ul style="list-style-type: none"> (a) ongoing monitoring and evaluation of the individual, and identification where care may need to be escalated or altered due to the changing health or needs of the individual; (b) maintaining accurate, comprehensive, and up-to-date clinical documentation of the individual's care; (c) assistance with, or provision of support for, personal hygiene, including oral health management and considerations for bariatric care needs; (d) chronic disease management, including blood glucose monitoring; (e) if the individual is living with cognitive decline—support and supervision of the individual; (f) if the individual is living with mental health decline—support and supervision of the individual; (g) establishment and supervision of a pain management plan, including the management and monitoring of chronic pain; (h) medication management (as listed and described in item 3 of this table);

Commented [A48]: This section should make clear what the resident pays for (e.g. the cost of prescription and over the counter medication)

Commented [A49]: Should be 'the individual's needs, goals and preferences'

Commented [A50]: Add ' , nurse practitioner or an enrolled nurse (under appropriate delegation by a registered nurse)'

Commented [A51]: This is very broad, potentially problematic and needs to be clarified. E.g. consider alternative introductory wording 'all other clinical services assessed by a health professional as required for...'

Commented [A52]: This item should be deleted as delivering such services requires special skills which can be accessed through item 6 (General access to medical services)

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Introduction **Chapter 1**
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Section 60

Services in the service type residential clinical care

Item	Column 1 Service	Column 2 Description
		<ul style="list-style-type: none"> (i) insertion, maintenance, monitoring and removal of devices, including intravenous lines, naso-gastric tubes, catheters and negative pressure devices; (j) if the individual has identified feeding and swallowing needs—support for the individual; (k) skin assessment and the prevention and management of pressure injury wounds; (l) stoma care; (m) wound management, including of complex and chronic wounds; (n) provision of bandages, dressings, swabs, saline, drips, catheters, tubes and other medical items required as a part of nursing services; (o) assistance with, and ongoing supervision of, breathing, including oxygen therapy, suctioning of airways and tracheostomy care; (p) required support and observations for peritoneal dialysis treatment; (q) assisting or supporting an individual to use appropriate healthcare technology in support of their care, including telehealth; (r) risk management relating to infection prevention and control; (s) advance care planning, palliative care and end-of-life care.
5	Dementia and cognition management	<p>If the individual has dementia or other cognitive impairments:</p> <ul style="list-style-type: none"> (a) development of an individual therapy and support program designed and carried out to: <ul style="list-style-type: none"> (i) prevent or manage a particular condition or behaviour; and (ii) enhance the individual's quality of life; and (iii) enhance care for the individual; and (b) ongoing support (including specific encouragement) to motivate or enable the individual to take part in general activities of the residential care home
6	General access to medical services	<p>The following:</p> <ul style="list-style-type: none"> (a) making arrangements for health professionals to visit the individual for any necessary health professional appointments (but not the cost of the appointments or any gap payments charged for the appointments); (b) making arrangements for the individual to attend any necessary health professional appointments (but not the cost of the appointments or any gap payments charged for the appointments); (c) provision of audio-visual equipment for use with telehealth appointments; (d) arranging for an ambulance in emergency situations
7	General access to allied health services	<p>The following (but not including the service rehabilitation, allied health and fitness therapy programs listed and described in item 2 of this table:</p> <ul style="list-style-type: none"> (a) making arrangements for allied health professionals to visit the individual for any necessary allied health appointments (but not the cost of the appointments or any gap payments charged for the appointments); (b) provision of audio-visual equipment for use with telehealth appointments

Commented [A53]: 'Insertion' should be deleted as doing this requires special skills and, in some cases, equipment, and should therefore be done in hospital or by a rapid response team. There have been cases where incorrect insertion has resulted in internal bleeding.

Commented [A55]: Should add that transport costs, escort costs, ambulance costs and any other costs to access a health professional are to be paid for by the individual

Commented [A56]: In some rural areas provider charge a fee for access as some organisations will only provide unlimited access to GPs if they "subscribe" with monthly fees.

Commented [A54]: Should add 'if required'.

Commented [A57]: Should add 'if required'.

Commented [A58]: This is a new requirement. Should be changed to something like 'provision of appropriate equipment for use with telehealth appointments where required/as needed' as audio-visual equipment may not be needed (a phone call may be sufficient) and availability may be problematic in some parts of Australia. Some GPs and Medical Specialists also prefer telephone over videoconference.

Commented [A59]: Should add that transport costs, escort costs and any other costs to access the allied health professional are to be paid for by the individual

Commented [A60]: Should add 'if required'.

Commented [A61]: This is a new requirement. Should be changed to something like 'provision of appropriate equipment for use with telehealth appointments where required/as needed' as audio-visual equipment may not be needed (a phone call may be sufficient) and availability may be problematic in some parts of Australia. Some allied health professionals also prefer telephone over videoconference.

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Chapter 1 Introduction

Part 4 Aged care service list

Division 9 Other specified matters for residential care service types

Section 61

Division 9—Other specified matters for residential care service types

61 Service types must be delivered in a residential care home

Each service type in the service group residential care must be delivered in a residential care home.

62 Other specified matters for residential care service types

Each service type set out in Division 8:

- (a) is in the service group residential care; and
- (b) can be delivered under the following specialist aged care programs:
 - (i) NATSIFACP;
 - (ii) MPSP;
 - (iii) TCP; and
- (c) can be delivered under the provider registration category residential care.

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APPENDIX 2: Feedback on part 4 divisions relevant to home care



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Aged Care Rules 2024

I, Anika Wells, Minister for Aged Care, make the following rules.

Dated 2024

Anika Wells [DRAFT ONLY—NOT FOR SIGNATURE]
Minister for Aged Care

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Aged care service list **Part 4**
Preliminary **Division 1**

Section 31

Part 4—Aged care service list

Division 1—Preliminary

31 Aged care service list

- (1) For the purposes of subsection 8(1) of the Act:
 - (a) each service listed and described in an item of a table in a section of Division 2, 4, 6 or 8 of this Part is a service for which funding may be payable under the Act; and
 - (b) this Part lists and describes each service, and specifies the service type that the service is in; and
 - (c) this Part specifies, for each service type:
 - (i) the service group the service type is in; and
 - (ii) any specialist aged care program under which the service type can be delivered; and
 - (iii) whether the service type can only be delivered under a specialist aged care program; and
 - (iv) each provider registration category under which the service type can be delivered; and
 - (d) this Part specifies, for each service mentioned in paragraph 8(1)(g) of the Act:
 - (i) the means testing category for the service; and
 - (ii) the subsidy basis for the service; and
 - (iii) if the subsidy basis for the service is efficient price or unit price—the base efficient price or base unit price for the service; and
 - (iv) the loading type (if any) that applies to the service; and
 - (v) the cap (if any) on the service for a calendar year; and
 - (e) this Part specifies, for the service groups home support, assistive technology and home modifications, that all service types in those service groups must be delivered in a home or community setting; and
 - (f) this Part specifies, for the service group residential care, that all service types in the service group must be delivered in a residential care home.
- (2) Each of the following is a **loading type**: [to be confirmed].

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Part 4 Aged care service list

Division 2 Home support service types

Section 32

Division 2—Home support service types

32 Allied health and therapy

- (1) A service listed and described in an item of the following table:
 - (a) is in the service type allied health and therapy; and
 - (b) has the subsidy basis efficient price; and
 - (c) has the base efficient price specified in the item.
- (2) The service requirements for a service listed and described in an item of the following table are that the service:
 - (a) is for the individual to regain or maintain physical, functional or cognitive abilities that support the individual to remain safe and independent at home; and
 - (b) is within the parameters specified in subsection (3); and
 - (c) is for the management of conditions related to age -related disability or decline.
- (3) For the purposes of paragraph (2)(b), the parameters for a service are the following:
 - (a) the service may include clinical intervention, expertise, care and treatment, education (including techniques for self -management), and advice and supervision to improve capacity;
 - (b) the service aims to give the individual the skills and knowledge to manage their own condition and promote independent recovery where appropriate;
 - (c) the service may be delivered in person or via telehealth;
 - (d) the service may be delivered individually or in a group -based format (such as clinically supervised group exercise classes);
 - (e) the service may be delivered directly by a health professional or implemented by an allied health assistant or aged care worker under the supervision of the health professional where safe and appropriate to do so.

Commented [A1]: Review: Consult and review the service types in the list. Consultation required to identify the variations in tasks in each service type, and the variation in practice models the providers use in delivering services.

Commented [A2]: Add: Registered with the regulator Australian Health Practitioner Regulation Agency (AHPRA) or accredited as a member of an AHPRA affiliated national professional association

Services in the service type allied health and therapy

Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
1	Allied health assistance	Allied health therapy assistance that meets the service requirements specified in subsection (2)	[TBA]
2	Podiatry	Podiatry that meets the service requirements specified in subsection (2)	[TBA]
3	Social work	Social work activities that meet the service requirements specified in subsection (2)	[TBA]
4	Speech pathology	Speech pathology that meets the service requirements specified in subsection (2)	[TBA]

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Aged care service list **Part 4**

Division 2

Section 33

Services in the service type allied health and therapy			
Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
5	Diet or nutrition	Assistance with diet or nutrition that meets the service requirements specified in subsection (2)	[TBA]
6	Aboriginal or Torres Strait Islander Health Practitioner assistance	Assistance provided by a Aboriginal or Torres Strait Islander Health Practitioner that meets the service requirements specified in subsection (2)	[TBA]
7	Aboriginal or Torres Strait Islander Health Worker assistance	Assistance provided by a Aboriginal or Torres Strait Islander Health Worker that meets the service requirements specified in subsection (2)	[TBA]
8	Physiotherapy	Physiotherapy that meets the service requirements specified in subsection (2)	[TBA]
9	Psychology	Psychology that meets the service requirements specified in subsection (2)	[TBA]
10	Exercise physiology	Exercise physiology that meets the service requirements specified in subsection (2)	[TBA]
11	Occupational therapy	Occupational therapy that meets the service requirements specified in subsection (2)	[TBA]
12	Counselling or psychotherapy	Counselling or psychotherapy that meets the service requirements specified in subsection (2)	[TBA]
13	Music therapy	Music therapy that meets the service requirements specified in subsection (2)	[TBA]

33 Assistance with transition care

Each service listed and described the following table is in the service type assistance with transition care.

Services in the service type assistance with transition care		
Item	Column 1 Service	Column 2 Description
1	Transition care management	Initial and ongoing assessment, planning and management, and coordination and monitoring, of the individual's movement from hospital, through the TCP and back into the community or into a residential care home, including the following: (a) acting as a central point of contact; (b) ensuring that the care and services plan for the individual is comprehensive, including:

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Part 4 Aged care service list
Division 2

Section 33

Services in the service type assistance with transition care		
Item	Column 1 Service	Column 2 Description
		<ul style="list-style-type: none"> (i) management of the risk of the individual requiring the service transition care emergency or after hours assistance (see item 6 of this table); and (ii) religious, social and cultural activities (if any); <p>(c) ensuring all aspects of the care and services plan are carried out, monitoring progress against the care and services plan goals, and adjusting the plan where necessary;</p> <p>(d) identifying any changes to the individual's care needs that occur during transition care, and arranging for appropriate adjustments to the services provided;</p> <p>(e) liaising with and organising all care requirements provided by external service providers (including medical practitioners);</p> <p>(f) administration and operation of the TCP, including documentation relating to the individual;</p> <p>(g) arranging for another aged care assessment if needed prior to the completion of the individual's transition care episode;</p> <p>(h) managing the individual's transition into their post transition care arrangements, including a comprehensive written and verbal handover</p>
2	Transition care clinical services	<p>Specialised clinical services that:</p> <ul style="list-style-type: none"> (a) are provided on an intensive, short -term basis by appropriate health professionals; and (b) are for the purposes of: <ul style="list-style-type: none"> (i) optimising the individual's physical and cognitive functioning and independence; and (ii) facilitating improvement in the individual's capacity in daily living; and (iii) facilitating the individual's movement from hospital, through transition care and back into the community or to their normal care arrangements
3	Transition care therapy services	<p>Specialised restorative care therapy services, including low intensity therapy such as allied health, nursing support and personal care, that:</p> <ul style="list-style-type: none"> (a) are provided on an intensive and short -term basis; and (b) are for the purposes of: <ul style="list-style-type: none"> (i) optimising the individual's physical and cognitive functioning and independence; and (ii) facilitating improvement in the individual's capacity in daily living; and (iii) facilitating the individual's movement from hospital, through transition care and back into the community or into (or back into) a residential care home
4	Transition care medication management	The following:

Commented [A3]: Add: (i) 'Development of goals/agreed targets and monitoring of progress to achieve' - this is a primary task of the care manager.

Commented [A4]: Include: 'falls clinic' as an example.

Commented [A5]: Add: (j) 'Coordinate provision of equipment to support reablement'.

Commented [A6]: Add: (iv) 'Educate the individual and family to increase independence'.

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Aged care service list **Part 4**

Division 2

Section

Services in the service type assistance with transition care

Item	Column 1 Service	Column 2 Description
		(a) implementation of a safe and efficient system to manage prescribing, procuring, dispensing, supplying, packaging, storing and administering of both prescription and over-the-counter medicines; (b) administration of, and monitoring the effects of, medication (including injections), including supervision and physical assistance with taking both prescription and over-the-counter medication under the delegation and clinical supervision of a registered nurse or other appropriate health professional
5	Personal affairs	Support in maintaining personal affairs
6	Assistance to access medical practitioner	Transport for the individual to visit a medical practitioner, or assistance in arranging a home visit by a medical practitioner
7	Transition care emergency or after hours assistance	Having at least one suitably skilled employee of the registered provider or an appropriate agency in close proximity and continuously on call to give emergency assistance when needed
8	Religious, cultural and social activities	Arranging access and transport to any religious, social and cultural activities specified in the individual's care and services plan
9	Continence management	The following: (a) assisting the individual to: (i) maintain continence or manage incontinence; and (ii) use aids and appliances designed to assist continence management; (b) provision of the following: (i) unlimited aids and appliances designed to assist continence management to meet the individual's needs; (ii) commode chairs, over-toilet chairs, urodomes, and catheter and urinary drainage appliances; (iii) disposable bed pans, urinal covers, pads and enemas
10	Waste disposal	Safe disposal of organic and inorganic waste material

Commented [A7]: Add: (c) managing use of polypharmacy, antibiotics and chemical restraints.

Commented [A8]: Add: further definition. A broad and subjective concept that could result in funds being used for matters not within the intent of the program. Noted that it is included in the current TCP service list.

Commented [A9]: Add: 'in their locality' to eliminate transport costs for those who choose to visit medical practitioners in other regions.

Commented [A10]: Remove: 'Close proximity' due to:
- Health sector responsibility to attend,
- Home care responsibilities can be achieved over the phone (coordinating medical or emergency service attendance).
- Requiring a person to visit would require additional categories for charging and as unplanned can result in the individual's budget moving to deficit.

Commented [A11]: Remove: 'suitably skilled employee' will depend on task required of the provider. This level of detail is not included in other service descriptors.

Commented [A12]: Risk: Providing services that are core functions of the health sector (medical assessment and intervention by 'Health Direct' or 'Medical emergency response'), is beyond the scope of the program and risk would need to be explored. The role of Home Support is to seek and coordinate access to required medical services.

Recommended change: 'At least one employee of the registered provider or an appropriate agency who is able to coordinate response to an environmental and/or medical emergency'.

Commented [A13]: Change to: 'Arranging access and transport to any local religious, social.....'. Religious and cultural activities could take place at a significant distance from client's home.

Commented [A14]: Remove: 'unlimited'. This level of detail is inconsistent with other service type descriptions.

Commented [A15]: Change to: 'Aids and appliances designed to assist continence management when funding options for other specialist programs has been exhausted. Other specialist continence programs should be accessed initially where appropriate.'

Commented [A16]: Describe: the organic and inorganic materials to differentiate between general residential waste and clinical waste.

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Part 4 Aged care service list
Division 2

Section 34

34 Care management

A service listed and described in an item of the following table:

- (a) is in the service type care management; and
- (b) has the subsidy basis efficient price; and
- (c) has the base efficient price specified in the item.

Services in the service type care management			
Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
1	Home support care management	Activities that ensure funded aged care services contribute to the overall wellbeing of the individual, including implementing the care and services plan for the individual, service coordination, monitoring, review and evaluation, advocacy, support and education, but not including administrative costs funded through prices on services	[TBA]

35 Community cottage respite

Each service listed and described in the following table is in the service type community cottage respite.

Services in the service type community cottage respite			
Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
1	Cottage respite	Overnight care for the individual that is provided: (a) in a cottage-style respite facility; and (b) in a community setting (other than in the individual's home, the home of a carer of the individual or the home of a host family); and (c) to provide respite for a carer of the individual	

36 Domestic assistance

(1) A service listed and described in an item of the following table:

- (a) is in the service type domestic assistance; and
- (b) has the subsidy basis efficient price; and
- (c) has the base efficient price specified in the item.

Services that are capped

(2) The cap on the service listed and described in item 1 of the following table for a calendar year is 52 hours.

Commented [A17]: Add: Care management description to be expanded to include more detail similar to Section 33 'transition care'. Recommendation: Ongoing assessment, monitoring and care planning with the individual, and management, coordination and monitoring of services:

- a) supporting the individual to have an active involvement in their care planning
- b) acting as a central point of contact on services, purchases and equipment for the individual and their support people and professionals involved.
- c) ensuring that the care and services plan for the individual is comprehensive, including:
 - (i) management of the risk to the individual; and
 - (ii) religious, social and cultural activities (if any);
- d) ensuring all aspects of the care and services plan are carried out
- e) reviewing and adjusting the care and service plan in accordance with goals and changes in wellbeing and circumstances;
- f) identifying any changes to the individual's care needs that occur between assessment and service commencement, and arranging for appropriate adjustments to the services provided;
- g) liaising with and organising all care requirements provided by external service providers (including medical practitioners);
- h) administration of the service including documentation relating to the individual;
- i) arranging for another aged care assessment as the individual's needs change;
- j) managing the individual's transition into other services including palliative care as required.

Commented [A18]: Add:
- 'Care planning' (this includes assessment according to the Handbook description).
- 'Partnering with the individual'
These two tasks consume the majority of care management time in many instances.

Commented [A19]: Change: 'service coordination' to 'Service, aids and equipment, and home modification coordination'

Commented [A20]: Add:
- referrals for specialist consult
- risk management.

Commented [A21]: Structural change: Advocacy to be removed from Care Management and created and recognised as a separate service type provided by a care manager.

The extent of these services will vary significantly for each individual depending on factors such as the individual's needs, their level of self-management, vulnerability, acceptance of services and their support network. A provider will be restricted in the number of individuals that they service with a high need for advocacy if this is not a separate service type.

Commented [A22]: Structural change: Support and education removed from Care Management and created and recognised as a separate service type provided by a care manager.

The extent of these services will vary significantly for each individual depending on factors such as the individual's needs, their level of self-management, vulnerability, acceptance of services and their support network. A provider will be restricted in the number of individuals that they service with a high need for support and education if this is not a separate service type.

This is a new addition to the care manager service description.

Commented [A23]: Add: Description of 'education' relating to responsibilities of the care manager

Commented [A24]: Structural change: Carer support created and recognised as a separate service type provided by the care manager.

Commented [A25]: Add: task relating to the care manager seeking clinical care management input. This relates to the clinical care partner as referenced in the Support at Home Program Handbook section 6, page 42.

Commented [A26]: Add: additional information describing:
- tasks that must not be delegated to the individual under 'self management'
- responsibility of the care manager for individuals who self manage.

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Aged care service list **Part 4**

Division 2

Section 37

Services in the service type domestic assistance

Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
1	General house cleaning	The provision of, or assistance with, light household cleaning, including mopping, vacuuming, washing dishes, and general tidying of surface areas, that ensure the individual remains safe at home, but not including professional cleaning such as carpet cleaning, pest control, dry cleaning or pet care	[TBA]
2	Laundry services	The provision of, or assistance with, laundry activities, including but not limited to the laundering of clothing and bedding and the ironing of clothing	[TBA]
3	Shopping assistance	The provision of shopping, or assistance with shopping activities, including developing a shopping list, driving to a shop, and assisting with the collection of shopping, but not including the cost of the shopping	[TBA]

Commented [A27]: Add: 'surface' into the description - 'light surface household cleaning'.

Commented [A28]: Add: 'and wiping', to include wiping of bathrooms and other services.

Commented [A29]: Adjust wording: 'safe'. Some individuals are allergic to dust or have other conditions which requires more cleaning. They may consider they can only be 'safe' with a deep clean.

Commented [A30]: Amend: 'professional' to be replace with 'other'. Use of professional is problematic as it could exclude eligible cleaning staff.

37 Hoarding and squalor assistance

A service listed and described in the following table is in the service type hoarding and squalor assistance.

Services in the service type hoarding and squalor assistance

Item	Column 1 Service	Column 2 Description
1	Hoarding and squalor supports	Services for an individual who is experiencing symptoms of hoarding disorder or who is living in severe domestic squalor, including, for example, the following: (a) implementing the care and services plan for the individual; (b) a one-off clean-up; (c) review and evaluation; (d) linking the individual to specialist support services

Commented [A31]: Remove: 'a one off cleanup'. Hoarding disorder may require some longer term treatment and individuals may relapse following treatment.

38 Home maintenance and repairs

(1) A service listed and described in an item of the following table is in the service type home maintenance and repairs.

Services for which subsidy basis is efficient price

(2) A service listed and described in item 1 or 2 of the following table:

- (a) has the subsidy basis efficient price; and
- (b) has the base efficient price specified in the item.

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Part 4 Aged care service list
Division 2

Section 38

Services for which subsidy basis is cost

- (3) The service listed and described in item 3 of the following table has the subsidy basis cost.

Services that are capped

- (4) The cap on the service listed and described in item 1 of the following table for a calendar year is 18 hours.

Services in the service type home maintenance and repairs			
Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
1	Gardening	The provision of, or assistance with, maintenance of a residential garden, including essential light gardening such as mowing lawns, pruning shrubs and clearing yards that contributes to maintaining the individual's home in a safe and habitable condition, but not including the following: (a) professional gardening services that would usually be paid for by the individual (such as tree removal, landscaping or farm or water -feature maintenance); (b) gardening services that relate to visual appeal rather than safety or accessibility (such as installing and maintaining plants, garden beds and compost); (c) services that are the responsibility of other parties (such as landlords or government housing authorities) and that are generally covered by private insurance	[TBA]
2	Assistance with home maintenance and repairs	Essential minor repairs and maintenance: (a) that the individual used to be able to do themselves (such as cleaning gutters, replacing lightbulbs and repairing broken door handles); or (b) that are required to maintain safety; or (c) that are required to address an imminent age-related safety risk (such as repairing uneven flooring that poses a falls risk or a section of carpet damaged by a wheelchair); but not including the following: (d) professional maintenance and repair services that would usually be paid for by the individual (such as professional pest extermination, installing cabinetry or replacing carpets due to usual wear and tear); (e) services that are the responsibility of other parties (such as landlords or government housing authorities) and that are generally covered by private insurance	[TBA]

Commented [A32]: Remove: 'professional' as this would exclude works out of scope by 'non-professionals'

Commented [A33]: Remove: 'that would usually be paid for by the individual'. This creates subjectivity around inclusions and exclusions and could lead to inconsistent use of funds between individuals.

Commented [A34]: Adjust Item 1 (a) to: 'Heavy gardening such as tree removal.....'. 'Heavy' is consistent with 'light' which is used in the inclusions.

Commented [A35]: Add: (d) services beyond the immediate vicinity of the entrance and exit of the home, which do not inhibit access.

Commented [A36]: Remove: 'the individual used to be able to do themselves'. This will prevent inconsistent use of funds between individuals.

Commented [A37]: Remove: 'usually be paid for by the individual'. Recommend: 'maintenance and repairs that would be undertaken by a tradesperson'.

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Aged care service list **Part 4**

Division 2

Section 39

Services in the service type home maintenance and repairs

Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
3	Expenses for home maintenance and repairs	Expenses related to the service assistance with home maintenance and repair	Not applicable

Commented [A38]: Add to description: Is this to charge the care manager time in organising the services? This requires more description.

39 Home or community general respite

A service listed and described in an item of the following table:

- (a) is in the service type home or community general respite; and
- (b) has the subsidy basis efficient price; and
- (c) has the base efficient price specified in the item.

Services in the service type home or community general respite

Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
1	Flexible respite	Support and assistance for the individual that is provided: <ul style="list-style-type: none"> (a) during the day or overnight; and (b) in the individual's home; and (c) to provide respite for a carer of the individual 	[TBA]
2	Community and centre-based respite	Small day outings or structured group activities for the individual that are provided: <ul style="list-style-type: none"> (a) to enable the individual to develop, maintain or support independent living and social interaction; and (b) in a community setting; and (c) to provide respite for a carer of the individual 	[TBA]

40 Meals

A service listed and described in an item of the following table:

- (a) is in the service type meals; and
- (b) has the subsidy basis specified in the item; and
- (c) if the subsidy basis for the service is efficient price—has the base efficient price specified in the item; and
- (d) if the subsidy basis for the service is unit price—has the base unit price specified in the item; and
- (e) has the loading type [to be confirmed].

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Part 4 Aged care service list
Division 2

Section 41

Services in the service type meals				
Item	Column 1 Service	Column 2 Description	Column 3 Subsidy basis	Column 4 Base efficient price or unit price
1	Meal delivery	Delivery of pre-prepared meals, but not including the following: (a) the cost of ingredients; (b) takeaway food delivery; (c) meal delivery for other members of the household	Unit price	[TBA] (\$ per meal)
2	Meal preparation	Support to prepare meals in the home or community, but not including the cost of ingredients	Efficient price	[TBA] (\$ per hour)

41 Nursing care

- (1) A service listed and described in an item of the following table is in the service type nursing care.

Services for which subsidy basis is efficient price

- (2) A service listed and described in any of items 1 to 3 of the following table:
(a) has the subsidy basis efficient price; and
(b) has the base efficient price specified in the item.

Services for which subsidy basis is cost

- (3) The service listed and described in item 4 of the following table has the subsidy basis cost.

Clinical care matters

- (4) For items 1 to 3 of the following table, the clinical care matters are the following:
(a) the assessment, treatment and monitoring of medically diagnosed clinical conditions;
(b) administration of medications;
(c) wound care;
(d) clinical continence management;
(e) management of skin integrity;
(f) education;
(g) specialist service linkage.

Commented [A39]: Change to: medication management. Administration is one aspect of medication support and management.

Commented [A40]: Add (h) risk management. Particularly important relating to high risk medications, restraint and monitoring for change in condition.

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Aged care service list **Part 4**

Division 2

Section 42

Services in the service type nursing care			
Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
1	Registered nurse clinical care	Clinical care provided by a registered nurse, including the clinical care matters specified in subsection (4)	[TBA]
2	Enrolled nurse clinical care	Clinical care provided by an enrolled nurse, including the clinical care matters specified in subsection (4)	[TBA]
3	Nursing assistant clinical care	Clinical care provided by a nursing assistant, including the clinical care matters specified in subsection (4)	[TBA]
4	Nursing care consumables	The cost of products used in delivering the clinical care mentioned in items 1 to 3, including oxygen and products for wound care, continence management and skin integrity	Not applicable

Commented [A41]: Add: detail of nursing tasks. They have been overly condensed and should align with the level of detail provided in Section 33, Transitional Care.

Commented [A42]: Add: Optimising the individual's physical and cognitive functioning and independence; and facilitating improvement in the individual's capacity in daily living; and facilitating the clinical support following a change to condition or circumstance.

Commented [A43]: Add: medication management services descriptors per section 33 transitional care:
* (a) Implementation of a safe and efficient system to manage prescribing, procuring, dispensing, supplying, packaging, storing and administering.....'

Commented [A44]: Amend: 'nursing assistant under supervision'.

Review: scope of practice for AINs to ensure delegations can be implemented.

42 Nutrition

A service listed and described in an item of the following table:

- (a) is in the service type nutrition; and
- (b) has the subsidy basis cost.

Services in the service type nutrition		
Item	Column 1 Service	Column 2 Description
1	Nutrition supports	Supply of: (a) supplementary dietary products (enteral and oral); and (b) aids; that are: (c) required for conditions related to age-related functional decline or impairment; and (d) prescribed by dietitian or health professional

43 Personal care

A service listed and described in an item of the following table:

- (a) is in the service type personal care; and
- (b) has the subsidy basis efficient price; and
- (c) has the base efficient price specified in the item.

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Part 4 Aged care service list
Division 2

Section 44

Services in the service type personal care			
Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
1	Assistance with self-care and activities of daily living	Attendant care to meet essential and ongoing needs (such as mobility, eating and hygiene), but not including professional services that would usually be paid for by the individual (such as waxing or hairdressing)	[TBA]
2	Assistance with self administration- of medications	Assistance with self administration- of medications, including arranging for medications to be dispensed by a pharmacist, but not including prescribing or administering medications	[TBA]
3	Continence management (non-clinical)	Attendant non-clinical care to manage continence needs (such as support to access advice or funding, or assistance changing aids)	[TBA]

Commented [A45]: Add: 'person centred care' as an essential process may differ for different individuals.

Commented [A46]: Add: cleaning of sensory aids, monitoring of equipment.

Commented [A47]: Remove: 'that would usually be paid for by the individual'. This creates subjectivity around inclusions and exclusions and could lead to inconsistent use of funds between individuals, eg if there person wants to dye their hair which they have not previously done.

44 Restorative care management

A service listed and described in an item of the following table:

- (a) is in the service type restorative care management; and
- (b) has the subsidy basis efficient price; and
- (c) has the base efficient price specified in the item.

Services in the service type restorative care management			
Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
1	Home support restorative care management	The provision of specialist coordination services for individuals undergoing restorative care, but not including administrative costs funded through prices on services	[TBA]

Commented [A48]: Add: Care management description including focus on goals and regular review.

Commented [A49]: Add: Expand on description of care management to match the detail provided for Section 33 Transitional care management.

45 Social support and community engagement

- (1) A service listed and described in an item of the following table is in the service type social support and community engagement.

Services for which subsidy basis is efficient price

- (2) A service listed and described in any of items 1 to 6 of the following table:
 - (a) has the subsidy basis efficient price; and
 - (b) has the base efficient price specified in the item.

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Aged care service list **Part 4**

Division 2

Section 45

Services for which subsidy basis is cost

(3) The service listed and described in item 7 of the following table has the subsidy basis cost.

Excluded costs

(4) For items 2, 3 and 4 of the following table, the excluded costs are fees associated with participation in an activity (such as tickets, accommodation and membership fees).

Services in the service type social support and community engagement

Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
1	Group social support	Support in a group setting to facilitate meeting the individual's need for social contact or company and participation in community life (including diverse cultural activities), including service and activity identification and linkage	[TBA]
2	Individual social support	Support on an individual basis to facilitate meeting the individual's need for social contact or company and participation in community life (including diverse cultural activities), including the following: (a) service and activity identification and linkage; (b) assistance to participate in social interactions (in-person or online); (c) visiting services, telephone and web-based check-in services; but not including the excluded costs specified in subsection (4)	[TBA]
3	Accompanied activities	Accompanying the individual to facilitate: (a) meeting the individual's need for social contact or company and participation in community life (including diverse cultural activities), but not including the excluded costs specified in subsection (4); or (b) the individual's attendance at medical or other appointments	[TBA]
4	Cultural support	Culturally focused support to facilitate meeting the individual's need for social contact or company and participation in community life (including diverse cultural activities), including the following: (a) service and activity identification and linkage; (b) assistance to access translating and interpreting services and translation of information into the individual's chosen language;	[TBA]

Commented [A50]: Add: (d) reengaging the individual in the community with a valued role using a process of engagement and support.

Commented [A51]: Amend: Social support should be divided into at least two distinct services as they have different outcomes:
1) Social contact provided by a paid worker or volunteer.
Outcome: The individual's social needs are met through engagement with the worker or volunteer.
2) Support for the individual to reengage with their community and develop connections.
Outcome: The individual no longer requires the assistance of the worker and becomes integrated into and supported by their community.
The different social support tasks have different cost structures and resource requirements.

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Part 4 Aged care service list
Division 2

Section 46

Services in the service type social support and community engagement			
Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
		(c) referral pathways to advocacy or community organisations; (d) assistance in attending cultural and community events; but not including the excluded costs specified in subsection (4)	
5	Digital education and support	Technology-focused support to facilitate meeting the individual's need for social contact or company and participation in community life (including diverse cultural activities), including provision of or assistance with access to training or direct assistance in the use of technologies to improve digital literacy to aid independence and participation (such as paying bills online, accessing telehealth services and connecting with digital social programs), but not including the purchase of smart devices for the purpose of online engagement	[TBA]
6	Assistance to maintain personal affairs	Support for maintaining the individual's financial and legal affairs to facilitate meeting the individual's need for social contact or company and participation in community life (including diverse cultural activities), but not including service fees (such as funeral plans or accountant's fees)	[TBA]
7	Expenses to maintain personal affairs	The cost of internet or phone bills (or both) for an individual who is homeless or is at risk of homelessness, and who needs support to maintain connection to funded aged care services	Not applicable

Commented [A52]: Add detail: Personal affairs is broad and requires further definition. This indicates an accountant, consultants to support in completing Advanced Directives and other professionals may be able to be engaged with service funds.

46 Therapeutic services for independent living

- (1) A service listed and described in an item of the following table:
 - (a) is in the service type therapeutic services for independent living; and
 - (b) has the subsidy basis efficient price; and
 - (c) has the base efficient price specified in the item.
- (2) For a service listed and described in the following table, the service requirements are that the service:
 - (a) uses evidence-based techniques to manage social, mental and physical wellbeing in support of the individual remaining safe and independent at home; and
 - (b) is within the parameters specified in subsection (3); and
 - (c) is for the management of conditions related to age-related disability or decline; and

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Division 2

Section 46

(d) does not include relaxation massage or fees associated with participation in an activity (such as tickets, accommodation, membership fees, or supplies for an activity such as craft materials).

(3) For the purposes of paragraph (2)(b), the parameters for a service are the following:

- (a) the service may include treatment, education and advice;
- (b) the service aims to give the individual the skills and knowledge to manage their own condition and promote independent recovery where appropriate;
- (c) the service may be delivered in person or via telehealth;
- (d) the service may be delivered individually or in a group-based format;
- (e) the service may be delivered directly by a health professional or implemented by an allied health assistant or aged care worker under the supervision of the health professional where safe and appropriate to do so.

Services in the service type therapeutic services for independent living

Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
1	Acupuncture	Acupuncture: (a) provided by a health professional; and (b) that meets the service requirements specified in subsection (2); but not including herbal medicine	[TBA]
2	Chiropractics	Chiropractic therapy: (a) provided by a health professional; and (b) that meets the service requirements specified in subsection (2)	[TBA]
3	Diversional therapy	Diversional therapy: (a) provided by a health professional; and (b) that meets the service requirements specified in subsection (2)	[TBA]
4	Remedial massage	Remedial massage: (a) prescribed by a medical practitioner; and (b) provided by an allied health professional; and (c) that meets the service requirements specified in subsection (2)	[TBA]
5	Art therapy	Art therapy: (a) provided by a health professional; and (b) that meets the service requirements specified in subsection (2)	[TBA]
6	Osteopathy	Osteopathy: (a) provided by a health professional; and	[TBA]

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Part 4 Aged care service list
Division 2

Section 47

Services in the service type therapeutic services for independent living

Item	Column 1 Service	Column 2 Description	Column 3 Base efficient price (\$ per hour)
		(b) that meets the service requirements specified in subsection (2)	

47 Transport

- (1) A service listed and described in an item of the following table:
- is in the service type transport; and
 - has the loading type [to be confirmed].

Services for which subsidy basis is unit price

- (2) A service listed and described in item 1 of the following table:
- has the subsidy basis unit price; and
 - has the base unit price specified in the item.

Services for which subsidy basis is cost

- (3) A service listed and described in item 2 of the following table has the subsidy basis cost.

Excluded things

- (4) For the items of the following table, the excluded things are the following:
- an individual's purchase of a vehicle;
 - an individual's vehicle running costs;
 - licence costs;
 - professional transit services (such as public transport, flights or ferries);
 - travel for holidays.

Commented [A53]: Add (f) Travel to regular activities out of the region

Services in the service type transport

Item	Column 1 Service	Column 2 Description	Column 3 Base unit price (\$ per trip)
1	Direct transport	Provision of a car and driver for group and individual transport services to connect the individual with their usual activities, and including fuel, but not including the excluded things specified in subsection (4)	[TBA]
2	Indirect transport	Provision of a service voucher for taxi or rideshare services for group and individual transport services to connect the individual	Not applicable

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Aged care service list **Part 4**

Division 2

Section 47

Services in the service type transport

Item	Column 1	Column 2	Column 3
	Service	Description	Base unit price (\$ per trip)
		with their usual activities, but not including the excluded things specified in subsection (4)	

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Part 4 Aged care service list

Division 3 Other specified matters for home support service types

Section 48

Division 3—Other specified matters for home support service types

48 All service types must be delivered in a home or community setting

All service types in the service group home support must be delivered in a home or community setting.

49 Other specified matters—service types that can only be delivered under specialist aged care programs

A service type mentioned in column 1 of an item of the following table:

- (a) is in the service group home support; and
- (b) can only be delivered under a specialist aged care program mentioned in column 2 of the item; and
- (c) can be delivered under a provider registration category mentioned in column 3 of the item.

Other specified matters			
Item	Column 1 Service type	Column 2 Specialist aged care programs	Column 3 Provider registration categories
1	Assistance with transition care	TCP	Nursing and transition care
2	Community cottage respite	(a) CHSP; (b) MPSP; (c) NATSIFACP	Personal and care support in the home or community
3	Hoarding and squalor assistance	(a) CHSP; (b) MPSP; (c) NATSIFACP	Advisory and support services

50 Other specified matters—other service types

Service group, specialist aged care programs and provider registration categories

- (1) A service type mentioned in column 1 of an item of the following table:
- (a) is in the service group home support; and
 - (b) can be delivered under a specialist aged care program mentioned in column 2 of the item; and
 - (c) can be delivered under a provider registration category mentioned in column 3 of the item.

Means testing categories

- (2) The means testing category for a service in a service type mentioned in column 1 of an item of the following table is the means testing category mentioned in column 4 of the item.

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Aged care service list **Part 4**
Other specified matters for home support service types **Division 3**

Section 50

Other specified matters				
Item	Column 1 Service type	Column 2 Specialist aged care programs	Column 3 Provider registration categories	Column 4 Means testing category
1	Allied health and therapy	(a) CHSP; (b) MPSP; (c) NATSIFACP; (d) TCP	Personal and care support in the home or community	Clinical supports
2	Care management	(a) MPSP; (b) NATSIFACP	Personal and care support in the home or community	Clinical supports
3	Domestic assistance	(a) CHSP; (b) MPSP; (c) NATSIFACP; (d) TCP	Home and community services	Everyday living
4	Home maintenance and repairs	(a) CHSP; (b) MPSP; (c) NATSIFACP; (d) TCP	Home and community services	Everyday living
5	Home or community general respite	(a) CHSP; (b) MPSP; (c) NATSIFACP	Personal and care support in the home or community	Independence
6	Meals	(a) CHSP; (b) MPSP; (c) NATSIFACP; (d) TCP	Home and community services	Everyday living
7	Nursing care	(a) CHSP; (b) MPSP; (c) NATSIFACP; (d) TCP	Nursing and transition care	Clinical supports
8	Nutrition	(a) MPSP; (b) NATSIFACP; (c) TCP	Personal and care support in the home or community	Clinical supports
9	Personal care	(a) CHSP; (b) MPSP; (c) NATSIFACP; (d) TCP	Personal and care support in the home or community	Independence
10	Restorative care management	(a) MPSP; (b) NATSIFACP	Personal and care support in the home or community	Clinical supports
11	Social support and community engagement	(a) CHSP; (b) MPSP; (c) NATSIFACP	Advisory and support services	Independence
12	Therapeutic services for	(a) CHSP; (b) MPSP;	Personal and care support in the home or community	Independence

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Part 4 Aged care service list

Division 3 Other specified matters for home support service types

Section 50

Other specified matters				
Item	Column 1	Column 2	Column 3	Column 4
	Service type	Specialist aged care programs	Provider registration categories	Means testing category
	independent living	(c) NATSIFACP		
13	Transport	(a) CHSP; (b) MPSP; (b) NATSIFACP	Home and community services	Independence

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Aged care service list **Part 4**
Assistive technology service types **Division 4**

Section 51

Division 4—Assistive technology service types

51 Equipment and products

- (1) A service listed and described in an item of the following table is in the service type equipment and products.

Services for which subsidy basis is cost

- (2) For a service listed and described in any of items 1 to 5 of the following table:
- (a) the service requirements are that at least one of the subparagraphs in paragraph 67(1)(b) of the Act applies to the service; and
 - (b) the subsidy basis is cost; and
 - (c) the means testing category is independence.

Services for which subsidy basis is efficient price

- (3) For the service listed and described in item 6 of the following table:
- (a) the subsidy basis is efficient price; and
 - (b) the base efficient price, for a service delivered by a particular kind of allied health professional, is the base efficient price that applies under an item of the table in section 32 for a service delivered by that kind of allied health professional; and
 - (c) the means testing category is clinical supports.

Commented [A54]: Add (4) to include dispute responsibility eg if a chair is ordered but not delivered.

Services in the service type equipment and products

Item	Column 1 Service	Column 2 Description
1	Managing body functions	The sourcing, supply and provision to the individual of: (a) products, listed in the part of the AT-HM List headed “Managing body functions”, that have been prescribed for the individual by an allied health professional as part of a service listed and described in item 6 of this table; and (b) non-clinical wraparound services relating to those products; that meet the service requirements specified in paragraph (2)(a) of this section
2	Self-care products	The sourcing, supply and provision to the individual of: (a) products, listed in the part of the AT-HM List headed “Self-care”, that have been prescribed for the individual by an allied health professional as part of a service listed and described in item 6 of this table; and (b) non-clinical wraparound services relating to those products; that meet the service requirements specified in paragraph (2)(a) of this section
3	Mobility products	The sourcing, supply and provision to the individual of: (a) products, listed in the part of the AT-HM List headed “Mobility”, that have been prescribed for the individual by an allied health

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Part 4 Aged care service list

Division 4 Assistive technology service types

Section 51

Services in the service type equipment and products		
Item	Column 1 Service	Column 2 Description
		professional as part of a service listed and described in item 6 of this table; and (b) non-clinical wraparound services relating to those products; that meet the service requirements specified in paragraph (2)(a) of this section
4	Domestic life products	The sourcing, supply and provision to the individual of: (a) products, listed in the part of the AT-HM List headed “Domestic Life”, that have been prescribed for the individual by an allied health professional as part of a service listed and described in item 6 of this table; and (b) non-clinical wraparound services relating to those products; that meet the service requirements specified in paragraph (2)(a) of this section
5	Communication and information management products	The sourcing, supply and provision to the individual of: (a) products, listed in the part of the AT-HM List headed “Communication and Information Management”, that have been prescribed for the individual by an allied health professional as part of a service listed and described in item 6 of this table; and (b) non-clinical wraparound services relating to those products; that meet the service requirements specified in paragraph (2)(a) of this section
6	Assistive technology prescription and clinical support	The following, delivered by an allied health professional: (a) identifying an issue or problem that restricts the individual’s physical, functional or cognitive ability; (b) assessing the level of assistive technology needed for the individual to regain or maintain physical, functional or cognitive ability; (c) identifying products in the AT-HM List that will assist the individual to regain or maintain physical, functional or cognitive ability; (d) clinical wraparound services relating to those products

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Aged care service list **Part 4**
Other specified matters for assistive technology service types **Division 5**

Section 52

Division 5—Other specified matters for assistive technology service types

52 All service types must be delivered in a home or community setting

All service types in the service group assistive technology must be delivered in a home or community setting.

53 Other specified matters for assistive technology service types

The service type equipment and products:

- (a) is in the service group assistive technology; and
- (b) can be delivered under any of the following specialist aged care programs:
 - (i) CHSP;
 - (ii) MPSP;
 - (iii) NATSIFACP;
 - (iv) TCP; and
- (c) can be delivered under the provider registration category assistive technology and home modifications.

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Part 4 Aged care service list

Division 6 Home modifications service types

Section 54

Division 6—Home modifications service types

54 Home adjustments

- (1) Each service listed and described in the following table is in the service type home adjustments.

Services for which subsidy basis is cost

- (2) For the service listed and described in item 1 of the following table:
- (a) the subsidy basis is cost; and
 - (b) the means testing category is independence.

Services for which subsidy basis is efficient price

- (3) For the service listed and described in item 2 of the following table:
- (a) the subsidy basis is efficient price; and
 - (b) the base efficient price is the base efficient price that applies under item 11 of the table in section 32 (occupational therapy); and
 - (c) the means testing category is clinical supports.

Commented [A55]: Add (4) Liability for service disputes. Scope of costs to be recovered through service funds described

Services in the service type home adjustments

Item	Column 1 Service	Column 2 Description
1	Home modification products	A service: <ul style="list-style-type: none">(a) that consists of:<ul style="list-style-type: none">(i) the sourcing, supply and provision to the individual of products, listed in the part of the AT-HM List headed “Home Modifications”, that have been prescribed for the individual by an occupational therapist as part of a service listed and described in item 2 of this table; and(ii) non-clinical wraparound services relating to those products; and(b) to which at least one of the subparagraphs in paragraph 67(1)(b) of the Act applies
2	Home modifications prescription and clinical support	The following, delivered by an occupational therapist: <ul style="list-style-type: none">(a) identifying an issue or problem that restricts the individual’s physical, functional or cognitive ability;(b) assessing the level of home modification needed for the individual to regain or maintain physical, functional or cognitive ability;(c) identifying products, listed in the part of the AT-HM List headed “Home Modifications”, that will assist the individual to regain or maintain physical, functional or cognitive ability;(d) clinical wraparound services relating to those products

CONSULTATION DRAFT

Aged care service list **Part 4**
Other specified matters for home modifications service types **Division 7**

Section 55

Division 7—Other specified matters for home modifications service types

55 All service types must be delivered in a home or community setting

All service types in the service group home modifications must be delivered in a home or community setting.

56 Other specified matters for home modifications service types

The service type home adjustments:

- (a) is in the service group home modifications; and
- (b) can be delivered under any of the following specialist aged care programs:
 - (i) CHSP;
 - (ii) MPSP;
 - (iii) NATSIFACP; and
- (c) can be delivered under the provider registration category assistive technology and home modifications.